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YOUR ON-LINE TRAINING SERIES

Compechek not only helps you identify areas within your business that requires attention, but also assists with proven on-line sales and customer service training - at a fraction of the price that you would think!

Proven training content from a nationally recognized consultant, is available on line when and where you need it. As either an excellent introduction for new hires or for all staff to routinely stay fine tuned into the customer service excellence standard that you have grown to expect at your business. A cost effective solution to enabling your staff to treat all of your customers as the most important asset of the business.

"If you can't measure it, you can't improve it!"

YOUR ON-LINE TRAINING SERIES CUSTOMIZABLE WITH YOUR CONTENT FOR YOUR CLIENTS

Compechek's new On-line Training Series is a unique, comprehensive and cost-effective way to provide your staff with the essential skills needed to gain and maintain customer loyalty in today's competitive marketplace.

With results-oriented material developed by a recognized national trainer, the series comes complete with reading material, work books, practical examples and relevant quizzes, as well as a certificate of completion, and is less costly than hiring a consultant.

Our high impact and hassle-free program trains and evaluates only those staff designated by you, automatically sending reports to management on your preferred schedule. The courses can be taken in order of preference, according to your training requirements.

Less costly than hiring a consultant, the membership-based series offers convenient, on-line training for both management and staff. It is also ideal for new hires, staff with poorer than expected mystery caller results, or those who have missed a recent training session.

Compechek's Mystery Calling Program is the perfect solution for busy managers and owners who are looking for accurate assessment strategies that are dedicated to the success of their business.

The screenshot shows the Embark online training interface. At the top, there are navigation links for Home, Community, Learning, and Resources. The main content area features a 'Flash Tutorial 5 min.' and a 'PDF Tutorial 3mb' option. Below this is a 'LIVE' badge and a promotional message: 'You asked for it... here it is... 15 Live Virtual Workshops led by an E-Myth Business Coach!'. A 'My Bookmarks' section is visible at the bottom. On the right, a 'My Course List' table is displayed with the following data:












Course	Purchase	Estimated Time to Complete*	% Complete
Leadership	120 min.	100%	
Marketing	90 min.	25%	
Money	180 min.	%	
Management	90 min.	100%	
Client Fulfillment	90 min.	%	
Lead Conversion	90 min.	%	
Lead Generation	90 min.	5%	

This screenshot shows a similar view of the Embark online training interface. The 'My Course List' table is the same as in the previous screenshot. The interface includes navigation links for Home, Community, Learning, and Resources, and a 'My Bookmarks' section at the bottom.

ON-LINE CUSTOMER SERVICE TRAINING

SAMPLE CONTENT..

Table of Contents	
Leadership Course	
» Introduction: Leadership	Media run time: 1:28
Chapter 1: Your Primary Aim	Media run time: 1:00
Chapter 2: The Primary Aim Discovery Process	Media run time: 1:33
Chapter 3: Bringing Your Primary Aim to	Media run time: 1:27
Chapter 4: Your Strategic Objective	Media run time: 1:49
Chapter 5: Key Strategic Indicators – Tra	Media run time: 1:44
Chapter 6: Developing Your Key Strategi	Media run time: 2:08
Course Review	
Take Course Quiz - (View Results Summ	
Print Certificate	
Course Survey	

Overview	Worksheets	Extra Resources	
The data in the worksheet tutorials is based on a sample company <i>City Scope</i> .			
Worksheet Tips and Help: Please read before proceeding			
Blank Worksheets	PDF	Word / Excel	Tutorial
Primary Aim			
Personal Objectives			
Strategic Objective			
Key Strategic Indicators			
Sample Worksheets		City Scope	Dr. CPA
		Couriers (Profile)	(Profile)
Primary Aim			
Personal Objectives			
Strategic Objective			
Key Strategic Indicators		